



MOVE IN / MOVE OUT CLEANING – TRUE CARE

Complete Empty Property Cleaning



SERVICE DESCRIPTION

Move In / Move Out Cleaning is designed for **empty homes** that require a complete and detailed cleaning before a new resident moves in or after a property has been vacated.

This service includes full interior cleaning, including areas not covered in Standard or Deep Cleaning, such as inside cabinets, drawers, appliances, and closets.



WHO THIS SERVICE IS FOR

- Empty homes and apartments
 - Rental turnovers
 - Properties being prepared for new residents
 - Homes recently vacated
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IMPORTANT NOTICE

The property **must be completely empty** before the cleaning begins.

Furniture, boxes, or personal belongings may limit the service to accessible areas only.

Water and electricity must be active at the property.

True Care does NOT provide post-construction or renovation cleaning services.

If signs of construction debris, drywall dust, or paint residue are present, the service will be **canceled upon arrival**, and a **cancellation fee will be charged**.

If the condition exceeds service standards, a **Heavy-Duty fee may be applied upon arrival**.



MOVE IN / MOVE OUT CLEANING CHECKLIST



LIVING ROOM / COMMON AREAS

- Detailed dusting of all accessible surfaces
 - Clean baseboards
 - Clean doors (front and back – glass not included)
 - Clean door frames
 - Clean light switches and door handles
 - Clean window sills
 - Clean window frames (glass not included)
 - Clean blinds (if safe and in good condition)
 - Clean ceiling fans
 - Remove light dust from vents (if accessible)
 - Vacuum carpets and rugs
 - Sweep and mop all floors thoroughly
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KITCHEN

- Clean countertops
 - Clean exterior of cabinets
 - Clean interior of cabinets
 - Clean interior of drawers
 - Clean exterior of refrigerator
 - Clean interior of refrigerator
 - Clean exterior of stove
 - Clean interior of oven
 - Clean microwave (inside and outside)
 - Clean backsplash
 - Clean sink and faucet
 - Clean baseboards
 - Clean doors and door frames
 - Clean window sills and frames (glass not included)
 - Clean blinds (if safe and in good condition)
 - Sweep and mop floors thoroughly
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BATHROOMS

- Scrub toilet (inside and outside)
- Clean behind the toilet (if accessible)
- Scrub shower or bathtub
- Clean shower tracks
- Light grout cleaning
- Clean sink and countertop
- Clean mirrors
- Clean exterior of cabinets

- Clean interior of cabinets and drawers
 - Clean baseboards
 - Clean doors and door frames
 - Clean window sills and frames (glass not included)
 - Clean blinds (if safe and in good condition)
 - Sweep and mop floors thoroughly
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BEDROOMS

- Detailed dusting of all surfaces
 - Clean baseboards
 - Clean doors and door frames
 - Clean window sills and frames (glass not included)
 - Clean blinds (if safe and in good condition)
 - Clean ceiling fans
 - Clean interior of closets (light cleaning)
 - Vacuum carpets and rugs
 - Sweep and mop floors thoroughly
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+ ADD-ONS (OPTIONAL SERVICES)

- Interior windows
- Sliding doors (inside & outside)
- Garage cleaning
- Patio / balcony / porch cleaning
- Eco-friendly products

Add-ons must be selected in advance and are subject to availability.

WHAT IS NOT INCLUDED

- Moving furniture or appliances
 - Removal of excessive trash or debris
 - Post-construction or renovation cleaning
 - Carpet or upholstery deep cleaning
 - Mold or biohazard cleaning
 - Pet waste removal
 - Dishwashing
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IMPORTANT NOTES

Property Condition

The property must be completely empty.

If items are present, cleaning will be limited to accessible areas.

Utilities

Water and electricity must be active.

If not available, the service cannot be performed.

Trash

Standard trash removal only.

Large amounts of trash or debris may require additional fees or services.

Furniture & Items

We do not move heavy or bulky items.

Items that may damage floors must be moved before the appointment.

Supplies

We bring all cleaning supplies and equipment.

Clients must provide:

- Trash bags
 - Paper towels (if preferred)
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HEAVY-DUTY CONDITION NOTICE

If the property presents excessive dirt, trash, grease, or unsafe conditions beyond the service scope, a **Heavy-Duty fee may be applied upon arrival**, or the service may be adjusted or rescheduled.

FINAL DISCLAIMER

Cleaning results depend on the condition of the property.

Service is limited to **visible and accessible areas only**.

True Care is not responsible for damage caused by fragile, improperly installed, or pre-existing conditions, including normal wear and tear.